

Terms of Use & Copyright

We shall not to be associated with third parties linked to our website

General conditions

1. Access to and use of our websites is provided by TecPol subject to this terms and conditions.

By using 'the website' you accept be by law bound by these terms and conditions, which should certainly be effective instantly on your very first use of the web site. If you don't accept be by law bound by the following terms and conditions, you mustn't access or make use of the web site.

2. TecPol reserves the right to modify these terms and conditions without notice by publishing modifications on 'the website'. Make sure you read the conditions and terms on a regular basis to actually be aware of any changes. Your ongoing use of web site after modifications are posted indicates you accept be by law bound by these conditions as revised.

3. TecPol shall not be responsible for any direct, indirect, incidental, consequential or cumulative loss or damage whatsoever, however caused unless the company has been proven negligent in their actions and work executed. We shall not be made responsible for future problems or issues as effect of the use or inability to use these website, pages, any errors, misrepresentations or omissions in the material contained within.

4. The information on these website pages have been prepared with reasonable care and it is considered by us being legitimate, honest and truthful as of the date of submission to our web-site

5. You acknowledge that the materials downloaded or in any manner accessed by using our website pages are acquired entirely at your own risk and that you'll be entirely responsible for any resulting harm caused to computer software or computer systems and/or any consequent data loss even when we've been advised of the potential risk of such harm.

6. TecPol will not accept any legal responsibility in association with any third party web sites which might be linked or accessible via our very own Website and doesn't endorse or approve the contents of such website.

7. Claims Relationship between Member/Clients and TecPol (TP) shall be governed by the laws of the state of UK an EU without regard to its conflict of law provisions. Member and TP agree to submit to the personal and exclusive jurisdiction of the UK & European Superior Court. TP failure to exercise or enforce any right or provision of the TP shall not constitute a waiver of such right or provision. If any provision of the TP is found by a court of competent jurisdiction to be invalid, the parties nevertheless agree that the court should endeavour to give effect to the parties' intentions as reflected in the provision, and

agree that the other provisions of the TP remain in full force and effect. Member/Clients agrees that regardless of any statute or law to the contrary, any claim or cause of action arising out of or related to use of the Service or the TP must be filed within one (1) year after such claim or cause of action arose, or be forever barred. The section titles in the TP are for convenience only and have no legal or contractual effect.

8. Except whereby specifically stated on the contrary the written text, illustrations or photos and graphics incorporated into 'the website' are classified as the copyright of TecPol.

9. You may acquire or print out individual web pages only if they're clearly to your own private use and therefore are never to be in public reproduced.

10. Copying or storage of entire or portion of our web site is expressly prohibited.

11. The entire contents of the website remain the property of TecPol and are copyright with all rights reserved.

Guarantee

TecPol make every effort to provide products and services that are of the highest standard. We also endeavour to treat all our customers professionally, consistently and honestly.

Complaints Procedure

If you are not satisfied with the quality of our services please do not hesitate to call or email us at sales@tecpol.co.uk . We will attend to your complaint quickly, efficiently and confidentially. Within 24 hours we will acknowledge your complaint and will advice you off what steps we are taking to resolve the issues you have. On regular basis you will be informed of the progress of the work we do to try to resolve problem you experience.

Privacy Policy

All data provided by our customers is held in the strictest confidence. Information collected may be used by TecPol for future marketing campaigns. If you do not wish to receive mailings from us please let us know and we will remove you name from our mailing list.

Cancellation Policy

It is within your right to cancel an order from us within 7 working days of placing that order. To cancel an order please email us at sales@tecpol.co.uk or phone us on +44 (0) 56 0273 1265 Monday to Friday 8:30 am to 5:30 pm. You are also required by law to provide us with written notice of your cancellation within 7 working days.

Remittance Terms

We accept payments electronically by cheque or by PayPal. We do not accept direct credit card payments. Unless by prior arrangement we ask that all invoices are settled by return. Until payment remains not clear we will not proceed with agreed project. All deposits paid towards new project and requested to be paid back will be paid back less reasonable deduction of administration charge which we will withheld towards covering cost involved with work already started.

Contact

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